



LACE XCLUSIVE
EXOTIC VIRGIN HAIR & CLOSURES

Lace Xclusive LLC • New Orleans LA 70117 • (866) 491-2720
• customerservice@laceexclusive.com • www.laceexclusive.com

MERCHANDISE RETURN SHEET

Name:			Date:	
Phone:		Order Number		
Address:				
Length	Color	Description	Reason Code Number	Exchange or Return
Return Reason Codes: Record appropriate number in the Reason Code Number column above.				
1. Wrong quantity received 2. Wrong merchandise received. 3. Purchased elsewhere. 4. Damaged in shipping. 5. Duplicate order.		6. Product is defective. 7. Arrived late. 8. Exchange 9. Related item not sent. 10. Customer not satisfied.		11. Incorrect item ordered. 12. Incorrect quantity ordered. 13. Other
Please Exchange For:				
Length	Color	Description	Price	Refund/Additional Fee
Lace Xclusive does accept refunds/exchanges on unused merchandise. We will issue the refund/exchange once the returned hair is received by us. For exchanges/returns to be feasible, the item(s) must be returned in its original packaging, and is subject to inspection to verify that it is new or unused and has not been used or tampered with prior to processing of any refund. If the hair is deemed to be used or tampered with the items will be sent back to the buyer and the buyer will be charged a \$9.99 shipping fee. Buyer should purchase delivery confirmation on return/exchanges to ensure prompt delivery of items. Lace Xclusive is not responsible for refunding any shipping charges for returns/exchanges. Lace Xclusive LLC is not responsible for lost, stolen, or items damaged during transit .Lace Xclusive's return shipping address is:				
Lace Xclusive LLC 1526 Desire St. New Orleans, La. 70117				
I acknowledge that I have fully read and accept the terms and conditions of Lace Xclusive's Return/Exchange Policy.				
Signature and Full Name:			Date:	